



Atout Pézenas, general conditions of sale:

1) Bookings:

To book, send us an email at atoutpezenas@gmail.com, use our contact form or call +33 (0) 7 67 36 24 51

2) Confirmation of reservation:

Your reservation will only be effective upon receipt of our written confirmation (email). All rentals are nominative and cannot be reassigned.

3) Down payment:

A deposit of 50% by bank transfer or check is requested when booking an accommodation and a Shaoyin treatment.

4) Balance of your reservation:

The balance of your stay is to be paid on the day of your arrival, payment in cash or check, credit cards are not accepted.

5) Hours:

Arrival times between 5 pm and 7 pm, departure before 11 am

6) The formalities on arrival:

The tourist tax is due on the day of your arrival. It is perceptible all year around, its amount is € 0.77 per overnight and per person over 18 years old.

7) Delay on the day of arrival:

In the absence of a phone call or message stating that you had to postpone the date/time of your arrival, the accommodation becomes available the day of your arrival after 20:00.

8) House Rules:

The renter undertakes to respect the house rules posted in the rooms and enforce the persons accompanying him.

The Establishment is totally non-smoking, it is possible to smoke only on the outside terrace.

9) Insurance:

The renter will have to contract, if it has not already done so, any insurance to guarantee the risk of theft, fire, water damage, third party liability.

10) Cancellation conditions:

From the reservation until 30 days before the beginning of the stay: refund of the deposit paid (in case of payment), deduction of a lump sum of 15€.

From 30 days to 16 days before the beginning of the stay: refund of 50% of the sum paid.

From 15 days to the date of the beginning of the stay: no refund, except in case of force majeure such as major medical reason, damage to the domicile of the renter, etc. upon presentation of the supporting documents established by the competent authorities. In the event of cancellation by us, all the sums paid will be returned to you.

11) Pets: Except guiding dogs, pets are not allowed.

Bank reference:

Daniel Baumann, Atout Pézenas

1, Rue Calquières Basses, F-34120 Pézenas

IBAN: FR76 1027 8090 5300 0201 4620 133 BIC: CMCIFR2A

Pézenas, 01.01 2019